

**INVOICE 0096 FOR PROFESSIONAL SERVICES; FEB 1, 2023, THROUGH FEB 28, 2023**  
**RELEASED BY SCOTT CRAGG, CRYSTAL REEF LLC**

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TO: **Federal Monitor**  
**Puerto Rico Police Department Consent Decree**

The invoice for professional services rendered by Crystal Reef LLC (Monitoring Core Team) for February 2023 is detailed in the following attachments on pages 2 through 9.

Name: Scott Cragg  
 Invoice Date: 2/28/23  
 Invoice Period: Feb 1 - Feb 28, 2023

Date	Task(s)	Rate	Total Hours	Total Amount
2/1/23	Mtg with Gartner on Assessment progress, emails with DepMonitor, on-site planning	\$ 165.00	1	\$ 165.00
	Review of Gartner edits to the 2/2 version of the IT strategic plan, review of emails from the			
2/2/23	Monitors Office	\$ 165.00	0.75	\$ 123.75
2/3/23	Review new Box data file structure and data from Monitors Office	\$ 165.00	0.75	\$ 123.75
2/4/23	Review Cyber threat data for Puerto Rico, review with Federal Monitor, read emails	\$ 165.00	1.5	\$ 247.50
2/5/23	Complete final integration of CMR 5,6,7 recommendations in February On-Site Interview Plan	\$ 165.00	0.75	\$ 123.75
2/6/23	Emails with monitors, modify invoice per court and monitor administrative manager	\$ 165.00	0.5	\$ 82.50
	telcon review of latest Gartner Assessment, scan email, speak to the monitor, review 253 notes for			
2/7/23	IT, provide comments to DepMonitor	\$ 165.00	2.25	\$ 371.25
2/8/23	emails with Deputy Monitor, recommendation regarding 253 content concerning IT	\$ 165.00	0.75	\$ 123.75
	Review team emails, review General Order 403 for required corrections/edits, research history and			
2/9/23	compare to PRPB revisions	\$ 165.00	2.25	\$ 371.25
2/10/23	Finish review of GO 403, comment to FPM, coordinate with AHD on analytics review	\$ 165.00	2.75	\$ 453.75
2/11/23	GO 403 re-edit per monitors office, comment and correspond	\$ 165.00	0.75	\$ 123.75
2/13/23	On-Site Puerto Rico	\$ 165.00	8	\$ 1,320.00
2/14/23	On-Site Puerto Rico	\$ 165.00	8	\$ 1,320.00
2/15/23	On-Site Puerto Rico	\$ 165.00	8	\$ 1,320.00
2/16/23	On-Site Puerto Rico	\$ 165.00	8	\$ 1,320.00
	Synopsise trip visit for BT, recommend courses of action to comply and prepare for IT			
2/17/23	demonstrations in March	\$ 165.00	0.75	\$ 123.75
2/18/23	Initiate review of Gartner Recommended IT Corrective Action Plan	\$ 165.00	1	\$ 165.00
	Fed monitor Bi-Weekly review and Planning call, Mtg with DepMonitor - plan and prep CMR-8,			
2/19/23	clear emails, travel planning and scheduling	\$ 165.00	2	\$ 330.00
	Review Gartner Final IT Plan details, Review with DoJ SME, prep for Telcon Review with Gartner,			
	Meet with Cyber experts and consider plan for Cyber review of PRPB assets, Telcon with Federal			
2/21/23	Monitor to discuss Gartner, Meet with Gartner on Final Plan.	\$ 165.00	3.25	\$ 536.25
2/23/23	Continue Review and Markup of Gartner Plan, email review	\$ 165.00	2.25	\$ 371.25
2/24/23	emails, rework Gartner plan with heavy edits	\$ 165.00	4.25	\$ 701.25
2/25/23	Review PRPB/BT comments of Gartner Report, review Box data	\$ 165.00	2.75	\$ 453.75
	Fed Monitors weekly, Planning mtg for On-site in March, emails on cyber review and from Deputy			
	Monitor, AHD planning and coordination, heavy edit of Gartner plan into Monitors			
2/27/23	recommendations.	\$ 165.00	3.75	\$ 618.75
	Review and video conference on Cyber briefing materials as prep for info on Puerto Rico to the			
2/28/23	monitor and DoJ, Invoicing	\$ 165.00	2	\$ 330.00
				\$ -
<b>TOTAL Labor</b>			<b>68</b>	<b>\$ 11,220.00</b>
<b>TOTAL Travel</b> (see reimbursement form)				<b>\$ 1,884.08</b>
<b>TOTAL</b>			<b>68</b>	<b>\$ 13,104.08</b>

I hereby certify that the amount billed in this invoice is true and correct in my capacity as a member of the Federal Monitoring Team. I further certify that I have not received any income, compensation, or payment for services rendered under a regular employment or contractual relationship with the Commonwealth, or any of its departments, municipalities or agencies.

Signature: //Scott Cragg//

Date: 2/28/23



## Office of the TCA - Travel Reimbursement Form

**Traveler Name:** Scott Cragg

**Travel Dates:** Feb 12-16 2023

**Purpose of Travel:** On-Site Monitoring

### Travel Reimbursement

Expense	Unit Cost	Units	Total
Airfare	\$ 449.40	1	\$ 449.40
Bags/Airport Shuttle tips-no receipt	\$ 2.00	2	\$ 4.00
Ground Transportation (Tolls)	\$ 0.91	2	\$ 1.82
Ground Transportation (Parking)	\$ 13.00	5	\$ 65.00
Ground Transportation (Mileage)	\$ 0.655	175.2	\$ 114.76
Lodging	\$ 182.90	4	\$ 731.60
Per Diem (Travel Days)	\$ 86.25	2	\$ 172.50
Per Diem (Full Days)	\$ 115.00	3	\$ 345.00
Other:		0	\$ -
<b>Total</b>			<b>\$ 1,884.08</b>

SC 24,481 pts



# Thanks for booking with JetBlue, Scott!

Orlando ⇄ San Juan

[Add to Calendar](#)

Feb 12 - Feb 16, non-refundable roundtrip

jetBlue

Confirmation Code:

YKSLQQ

Copied

[Manage this booking](#)

A confirmation email has been sent to [spcragg@verizon.net](mailto:spcragg@verizon.net). If you didn't receive it, check your spam/junk folder. You can also view and manage your trip on [jetblue.com](https://www.jetblue.com) or the JetBlue app with your confirmation code.

MCO 1:15pm

jetBlue

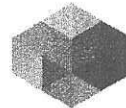
▶ SJU 5:07pm

Returning: Feb 16 2023

SJU 7:59pm

jetBlue

▶ MCO 10:05pm

Total: **\$449.40**Charged to **Travel Bank** and **Visa** ending in 6833[Show details](#)

## Thank you, Scott!

Just a reminder that your Mosaic status comes with more perks like no fees for changes or cancellations, early boarding, 2 free checked bags, free inflight alcoholic beverages and more.

[Explore all benefits.](#)

**Subject:** JetBlue booking confirmation for SCOTT P CRAGG - YKSLQQ

**Date:** Wednesday, January 25, 2023 at 2:58:59 PM Eastern Standard Time

**From:** JetBlue Reservations

**To:** spcragg@verizon.net

Check out the details for your trip on Sun, Feb 12

Mosaic

#3363415311

Proof of Ticket Purchase

You're all set to jet.

And, your continued loyalty is what keeps us flying high. Thanks again for being a Mosaic member.

Page 1 of 6

Please note: This is not your boarding pass.

Your JetBlue confirmation code is

**YKSLQQ**

## Change made easy.

Switch or cancel flights, add extras like Even More Space or pets, update your seat assignment, TrueBlue & KTN numbers, and other traveler details—all in one place. Stay safe from fraud—use only [jetblue.com](https://jetblue.com) or the JetBlue app to switch or cancel your flights.

Manage trip

You can also manage your trips by [downloading our free mobile app.](#)

Flights

①

Fare: Blue

Seat: 2C 

Notes: Even More Space

SJU - MCO:

Fare: Blue

Seat: 4C 

Notes: Even More Space

## Bag Allowance (per traveler)

Sun, Feb 12	Personal Item	Carry-on	1st Bag	2nd Bag
MCO - SJU	Free	Free	Free Mosaic Perk	Free Mosaic Perk

Thu, Feb 16	Personal Item	Carry-on	1st Bag	2nd Bag
SJU - MCO	Free	Free	Free Mosaic Perk	Free Mosaic Perk

**Size and weight limits apply. See full details on our Bag Info page ►**

Free checked bag benefit for Mosaic members applies to JetBlue-operated and eligible American Airlines-operated flights only, and no other codeshare or partner airline flights.

Additional charges may apply.

## Payment Details

XXXXXXXXXXXX3831

Visa XXXXXXXXXXXX6833

NONREF

\$387.00

Taxes &amp; fees

\$62.40

**Total:****\$449.40**  
USDPrice Paid  
For Ticket

Purchase Date: Jan 25, 2023

2

**MCO**

Orlando, FL

**Terminal:** C**SJU**

San Juan, PR

**Date** Sun, Feb 12**Departs** 1:15pm**Arrives** 5:07pm**Flight** 1133

JetBlue

**SJU**

San Juan, PR

**Terminal:** A**MCO**

Orlando, FL

**Date** Thu, Feb 16**Departs** 7:59pm**Arrives** 10:05pm**Flight** 1134

JetBlue

**If your booking was made at least 7 days in advance:** You may cancel it within 24 hours for a full refund to your original form of payment, without a cancellation fee.

**JetBlue Change/Cancel Policy:** There is no fee to change (or cancel) Blue, Blue Extra, Blue Plus or Mint fares. Blue Basic fares booked Jun 8 2021 - Aug 24 2021 and after Nov 1 2021 are subject to a change/cancel fee of \$100 for travel wholly within the U.S., Caribbean, Mexico or Central America, or \$200 for all other routes. There are no change/cancel fees for Blue Basic fares booked before Jun 8 2021 or between Aug 25 2021 - Oct 31 2021.

Fare difference may apply and funds may be issued as a JetBlue Travel Bank credit, valid for 12 months on any JetBlue-operated flight. As a Mosaic, same-day switches may be made without a fee or fare difference. [Click here](#) for details on our change and cancel policies.

## Traveler Details

**SCOTT P CRAGG****Frequent Flier:** B6 3363415311**Ticket number:** 2792113818922

3

**MCO - SJU:**

**Subject:** Your JetBlue Travel Bank Purchase

**Date:** Wednesday, January 25, 2023 at 2:58:16 PM Eastern Standard Time

**From:** JetBlue Airways

**To:** SPCRAGG@VERIZON.NET



Hello Mr. Scott Cragg,

Thanks for being a JetBlue customer and for using your travel credit funds to purchase a ticket on JetBlue. For your convenience, the transaction details are provided below:

## Purchase Transaction Details

- Passenger Name: Mr. SCOTT P CRAGG
- Transaction ID: 91364508
- Ticket Number: 2792113818922
- Amount Debited: 256.60
- Account Balance\*: 0.00

*Amount used from Travel Bank*

*ZERO BALANCE*

\*Account balance at the time this transaction was completed. To check your Travel Bank account balance and transactions, click [here](#).

Please note that the debited amount shown above may not reflect the full cost of the ticket purchased, but rather the value of the Travel Bank funds applied.

Have questions about using your Travel Credits? Watch the How-To videos on the Travel Bank Credits page on [jetblue.com](http://jetblue.com), or check out the helpful FAQs and information on Travel Bank and JetBlue travel credits. We look forward to welcoming you on another JetBlue flight soon!

Sincerely,  
JetBlue

*4*

**Account Transaction History\*****\*Please change the date range below; the current month is showing.**

Account Number: 8279001186493831

date range: 22 Jan 2023

to: 15 Mar 2023

Ticket Number: Account SummaryShow 10  entries

Date	Transaction Type	E-Ticket Number	Traveler Name	Credit Code	Credit Type	Credit Expiry Date	Amount
01/25/23	Ticket Purchased	2792113818922	SCOTT P MR CRAGG				-256.60
Your Account Balance:							0.00

Showing 1 to 1 of 1 entries

Account Summary

MR Scott Cragg

- [Account Summary](#)
- [Account Statement](#)
- [Logout](#)

**Links**

- [Book Now](#)
- [JetBlue Help](#)
- [On an Apple Mobile Device? Chat Now](#)
- [Contact Us](#)
- [TrueBlue Login](#)

*proof of payment**Amount of Payment**5*

MR. Scott Cragg

- Account Summary
- Account Statement
- Logout

Links

- Book Now
- JetBlue Help
- On an Apple Mobile Device? Chat Now
- Contact Us
- TrueBlue Login

### Account Transaction History\*

**Purchased Ticket Details.**

**Transaction Details**

Transaction ID:	91364508
Currency:	USD
Original Amount:	-256.60
Rate of Exchange:	1.0000
Amount:	-256.60
Confirmation:	YKSLQQ
Issued At:	NIH
Issued by:	DC1

**Passenger Details:** SCOTT P MR CRAGG

Amount	
-256.60	
0.00	

Departing From:	Arriving At:	Flight Number:	Date:	Class Of Travel:
MCO	SIU	1133	02/12/23	W
SIU	MCO	1134	02/16/23	M

Proof of Destination ORLANDO TO San Juan

Proof of Departure from Puerto Rico

6

**Account Transaction History\*****\*Please change the date range below; the current month is showing.**

Account Number: 8279001186493831

date range: 11 Dec 2022

to: 16 Mar 2023

Ticket Number: searchAccount SummaryShow 10  entries

Date	Transaction Type	E-Ticket Number	Traveler Name	Credit Code	Credit Type	Credit Expiry Date	Amount
12/14/22	Refund	<u>2792109018643</u>	SCOTT POMAILOHA MR CRAGG	* RFND	ORIGINAL PAID VISA Credit Shell or Refund FAMILY TRIP CANCELLED	12/14/23	279.80
12/14/22	Refund	<u>2792109838564</u>	SCOTT P MR CRAGG	* RFND	ORIGINAL PAID VISA Credit Shell or Refund CANCELLED B12 TRIP	12/14/23	248.60
12/14/22	Refund	<u>2792109837919</u>	SCOTT P MR CRAGG	* RFND * RFND	Credit Shell or Refund ORIGINAL PAID VISA Credit Shell or Refund CANCELLED TRIP, schedule change	12/06/23 12/14/23	258.80
12/15/22	Ticket Purchased	<u>2792110424159</u>	SCOTT P MR CRAGG		FAMILY TRIP - DEDUCT		-93.60
12/25/22	Ticket Purchased	<u>2792111139222</u>	SCOTT P MR CRAGG		JANUARY TRIP TO P.R. - DEDUCT		-441.60
01/04/23	Refund	<u>2792110424159</u>	SCOTT P MR CRAGG	* RFND	Credit Shell or Refund ORIGINAL PAID VISA FAMILY TRIP BOSTON	12/06/23	93.60
01/18/23	Ticket Purchased	<u>2792113281670</u>	SCOTT P MR CRAGG		CHARGE SKEW CHANGE P.R.		-89.00
01/25/23	Ticket Purchased	<u>2792113818922</u>	SCOTT P MR CRAGG		REFUND CREDIT APPLIED TO FEB P.R. TRIP		-256.60
Your Account Balance:							0.00

Showing 1 to 8 of 8 entries

Account Summary

MR Scott Cragg

## E-ZPass Virginia: Transaction History

Account Number: 236166 From: 1/18/2023 To: 2/17/2023

Date Posted	Transaction	Receipt	Transponder / Plate	Agency	Entry Plaza	Exit Plaza	Entry Date and Time	Exit Date and Time	Plaza Facility	Amount	Balance
1/20/2023	IAG TOLL INCOMING TRANSACTIONS		3829399	CFX		392		1/19/2023 10:10 PM		-1.23	57.94
2/8/2023	IAG TOLL INCOMING TRANSACTIONS		3829399	CFX		301		2/7/2023 3:12 PM		-0.92	57.02
2/8/2023	IAG TOLL INCOMING TRANSACTIONS		3829399	CFX		328		2/7/2023 3:19 PM		-0.92	56.10
2/8/2023	IAG TOLL INCOMING TRANSACTIONS		3829399	FTE		J47		2/7/2023 3:03 PM		-2.13	53.97
2/10/2023	IAG TOLL INCOMING TRANSACTIONS		3829399	CFX		393		2/9/2023 11:35 PM		-0.92	53.05
2/13/2023	IAG TOLL INCOMING TRANSACTIONS		3962254	CFX		394		2/12/2023 11:35 AM		-0.92	52.13
2/17/2023	IAG TOLL INCOMING TRANSACTIONS		3962254	CFX		393		2/16/2023 10:51 PM		-0.92	51.21

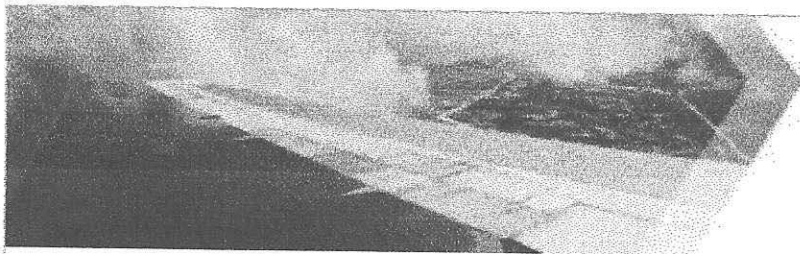
**From:** RFRTeam@thefastpark.com,

**To:** slcragg@verizon.net,

**Subject:** Your Fast Park Receipt February 16, 2023

**Date:** Fri, Feb 17, 2023 8:41 pm

**Attachments:** Scott\_02162023.pdf (68K),



# FastPark«&Relax

This transaction has been posted to your account and the receipt can also be found at the bottom of your dashboard. If you have any questions, please call 1-877-806-7275 (PARK) or send us a note at [rfrteam@thefastpark.com](mailto:rfrteam@thefastpark.com). Our Rewards Representatives are available Monday through Friday; 9 a.m. to 4 p.m ET. If you would like to speak with your local Fast Park Manager, please visit our [website](#) for contact information.

## Parking Receipt

February 16, 2023

### Orlando

7870 N. Frontage Road

Orlando, FL 32812

#### PARKING DETAILS

<b>Check-In:</b>	2/12/2023 11:48:00 AM
<b>Check-Out:</b>	2/16/2023 10:37:47 PM
<b>Period:</b>	4d 10h 49m

#### TRANSACTION SUMMARY

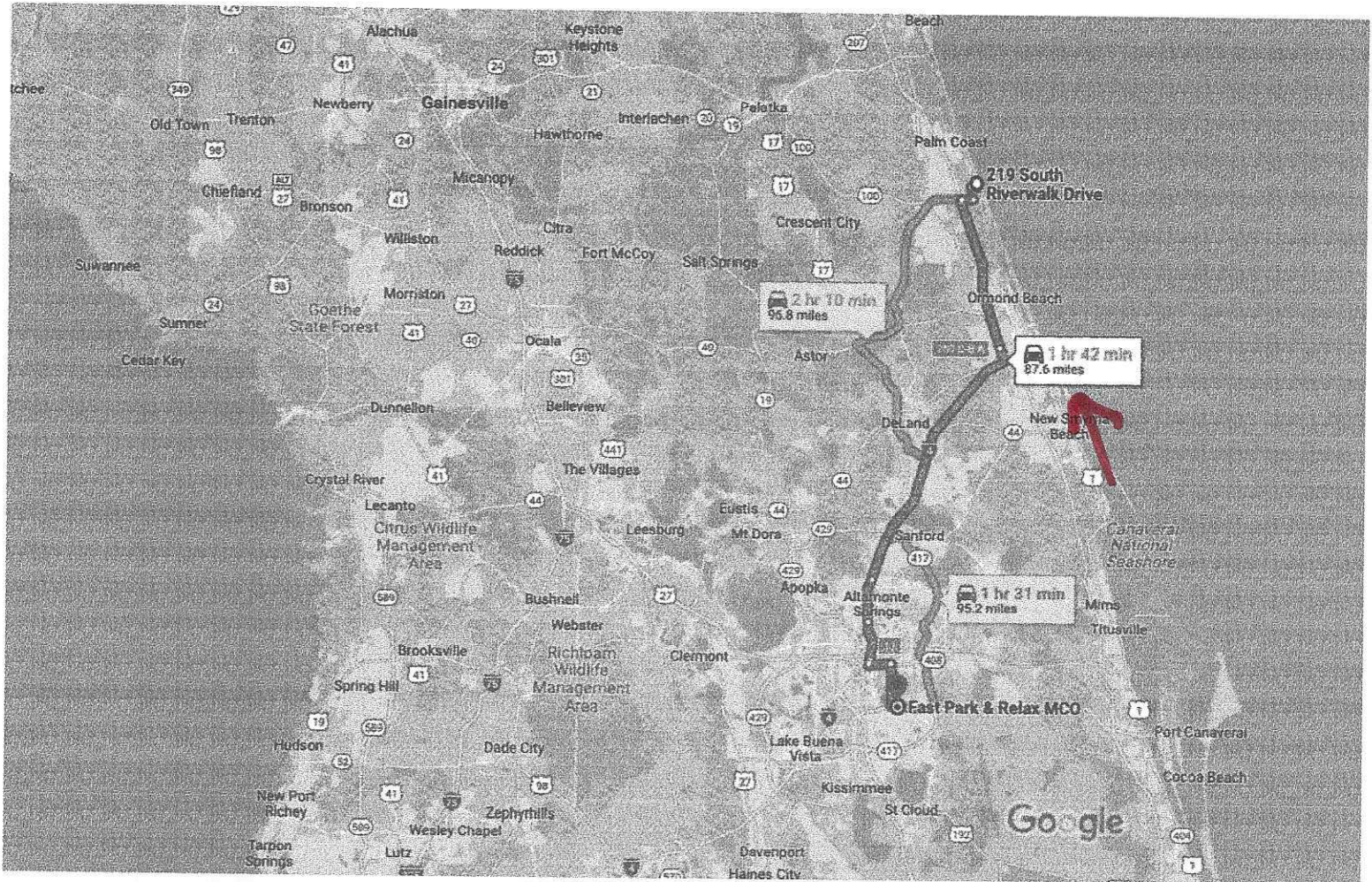
<b>Gross Amount:</b>	\$65.00
<b>Discounts:</b>	\$0.00
<b>Amount Paid:</b>	\$65.00

#### PAYMENT INFORMATION

<b>Payment Type:</b>	Credit Card
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Google Maps

219 S Riverwalk Dr, Palm Coast, FL 32137 to Drive 87.6 miles, 1 hr 42 min  
Fast Park & Relax MCO, 7870 N Frontage Rd, Orlando, FL 32812



Map data ©2023 Google, INEGI 10 mi

87.6 mi X 2 TRIPS



Courtyard by Marriott  
San Juan - Miramar

801 Ponce de Leon Ave.  
San Juan, PR. 00907  
T 787.721.7400  
F 787.723.0068

Mr Scott Cragg  
13932 S Springs Dr  
Clifton VA 20124  
United States

Room: 0306  
Room Type: EKNG  
No. of Guests: 1  
Rate: \$ 155.00 Clerk: 8  
CRS Number 75945242

Marriott Rewards # 797225828

Name:

Arrive: 02-12-23

Time: 05:19 PM

Depart: 02-16-23

Folio Number: 719825

Date	Description	Charges	Credits
02-12-23	Package	155.00	
02-12-23	Government Tax	13.95	
02-12-23	Hotel Fee 9% of Daily Rate	13.95	
02-13-23	COMEDOR- Guest Charge (Breakfast)	<del>4.00</del>	
02-13-23	Package	155.00	
02-13-23	Government Tax	13.95	
02-13-23	Hotel Fee 9% of Daily Rate	13.95	
02-14-23	Package	155.00	
02-14-23	Government Tax	13.95	
02-14-23	Hotel Fee 9% of Daily Rate	13.95	
02-14-23	COMEDOR- Guest Charge (Breakfast)	<del>3.75</del>	
02-15-23	COMEDOR- Guest Charge (Breakfast)	<del>3.00</del>	
02-15-23	Package	155.00	
02-15-23	Government Tax	13.95	
02-15-23	Hotel Fee 9% of Daily Rate	13.95	
02-16-23	COMEDOR- Guest Charge (Breakfast)	<del>4.00</del>	
02-16-23	Visa Card		761.12
	Card # XXXXXXXXXXXXX6833		
02-16-23	Visa Card		-14.77
	Card # XXXXXXXXXXXXX6833		

*\$ 731.6*